



Medical Staff Society Newsletter - Spring 2011

A Publication of North Shore University Hospital

Medical Staff Society Officers 2011

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Dr. Paul Wright

INSIDE THIS NEWSLETTER

- 1 Medical Staff Society Officers
- 1 Introducing the Department of Population Health
- 1 Medical Staff Annual Meeting reminder
- 2 School of Medicine Update
- 2 CPOE & IT Update
- 2 2011 NRMP Main Residency Match
- 3 Department of Radiology Service Changes
- 3 Medical Record Documentation
- 4 Vivo Health Fitness
- 4 The Daniel Carroll Payson Medical Library
- 4 Construction Update
- 4 2011 Nominations for Staff Society Board

Introducing the Department of Population Health *by Jacqueline Moline, MD*

The new Department of Population Health was developed to enhance and improve the health of North Shore-LIJ employees and our communities. This is a tall order given the large area that the health system services, but one that Population Health is uniquely qualified to fill. At the helm of the department is Dr. Jacqueline Moline, who is both an internist and an occupational medicine specialist. Dr. Moline has assembled a team from the fields of occupational medicine, preventive medicine, epidemiology, wellness, ergonomics, disability and other disciplines. This team will tackle issues such as chronic disease prevention and management, health maintenance, stress management and workplace safety in an effort to achieve life-long improvement in health, especially on the population level. By starting at the workplace, we can begin the dialogue on how to improve the health of each team member.

The team is involved in a number of projects, including:

- Examining issues surrounding the reporting of sharps injuries;
- Challenges faced by emergency medical service personnel in the performance of their duties;
- Initiation of novel wellness programs for all employees;
- Safety compliance concerns;
- Revamping employee health services;
- Examining prevention strategies across the health system; and,
- Developing opportunities for screening at-risk individuals from local industries.

In partnership with physicians who are affiliated with North Shore-LIJ, the department also strives to provide assistance to physicians and researchers in population based programs.

Physician Wellness

Doctors are no strangers to workplace stressors. Although they spend their professional lives in the pursuit of health for their patients, physicians are often less successful in taking care of their health needs. The department's goal is to encourage all health system physicians to partner in advancing health promotion and disease prevention. Strategies aimed at physicians and the challenges they face are being developed along with wellness initiatives.

For confidential mental health and physical wellness support, or nutrition facts, please call: 718 470-8433.

Paradigm of the Future

The goal of advancing the health of populations requires that the health care model move from a reactive, acute-care system to one of proactive prevention and promotion of wellness. Population Health is the paradigm of the future and for North Shore-LIJ, the future is here!

Please join us at the **Medical Staff Affairs Monthly Committee Meetings** on the **4th Wednesday of every month**, 7:30 am-9:30 am, Kaufman Board Room. All Physicians are encouraged to participate. Call 516-487-3822 or e-mail info@nshu.org with any questions.

**Medical Staff Annual Meeting
Sunday, 5/22/2011
3pm-7pm at the Garden City Hotel
Keynote Speaker: Mr. Bill O'Reilly**

Hofstra North Shore-LIJ School of Medicine Update *by David Battinelli, MD*

The SOM is off and running. The admissions process was very competitive with 40 acceptances from a pool of over 4,000 applicants. The admissions committee worked tirelessly to choose the best candidates based on academics and a holistic review of their qualifications.

Applicants who received offers must accept by May 15th, at which time the final class roster will be announced.

The curriculum is in its final stages of development for the incoming class. Students will be immersed in an EMT curriculum complimented by core basic, behavioral and clinical sciences from the earliest days of school. The resources of the



HOFSTRA NORTH SHORE-LIJ
SCHOOL of MEDICINE
AT HOFSTRA UNIVERSITY

partnership between Hofstra University and the North Shore-LIJ Health System have afforded us the opportunity to break old molds and embrace a forward thinking 2020 learning experience.

Over 900 faculty have been appointed, and the Promotions and Appointments Committee under the Chairmanship of Dr. Robert Burakoff has already promoted

faculty along the criteria of the new school. In addition to the core MD program, the school will offer an MD/PhD program, a combined BA/MD program and a PhD program. Plans are underway for an MPH and additional joint degrees.

The School of Medicine has attracted national attention. We have presented our curriculum and organizational structure at prestigious Medical Schools including Harvard, UCSF, Boston University, Tufts University, NYU, Mount Sinai, and Case Western Reserve. We look forward to the incoming class and thank all of our faculty for their enthusiastic support in helping to shape our new school.

CPOE & IT Update *by Michael Oppenheim, MD*

On April 11th, LIJ Medical Center, Cohen Children's Medical Center, and Zucker Hillside Hospital began computerized provider order entry (CPOE) and the use of a computerized electronic medication administration record. CPOE allows providers to see ordered and administered medications without the use of a paper chart, and has been shown to decrease the incidence of medication errors.

Simultaneously, at NSUH and Syosset Hospital, providers will begin using a new, streamlined tool for the entry of pre-hospital medications into the H&P and discharge medications into the discharge plan. Green shirt support staff are available in the Medical Staff Lounge at NSUH. Support staff are also rounding on units 24/7. Full CPOE will arrive to NSUH in mid-October. The Sunrise team is also aggressively working to be able to restore Microbiology results to the Trend View of Sunrise.

In response to concerns verbalized by the medical staff around availability of computers on the nursing units, NSLIJ's IT department is actively evaluating creative ways to address this issue. For the past few weeks, a handful of physicians have been piloting the use of Sunrise on the iPad. Approximately 15 pilot physicians will begin using the solution this April.

In early March, NSLIJ hosted the first Community EMR User Group for community practices, which have implemented the Allscripts EMR through the NSLIJ program. This meeting allowed physicians and practice managers to meet and interact with Allscripts EMR and Practice Management experts to receive "tips and tricks," as well as share their thoughts and ideas about how to improve Allscripts EMR performance for their practices.



In January, NSUH introduced an information and way-finding kiosk for visitors and patients in the Monti Lobby. The kiosk provides general information, directions to departments and physician offices within the main building. Visitors can also access bus and train schedules, parking info and rates, and directions to other North Shore-LIJ Hospitals. Coming soon, the kiosk will be in Spanish, Mandarin, and Korean. A digital bulletin board was also installed that displays upcoming events, weather, and news feeds.

Electronic Medical Record Initiative

For more information on NSLIJ Health System's Allscripts EMR offering, visit ehr.nsljweb.com or call 1-877-NSLIJEH 1-877-675-4534

2011 NRMP Main Residency Match *by Saima Chaudhry, MD*

This year's match marks our first year as the Hofstra North Shore-LIJ Residency Program in Internal Medicine — now one of the largest training programs in the nation. This is the first year that core internal medicine and sub-specialty programs have been merged into the North Shore-LIJ program, and it has been extremely successful.

This academic year, 450 applicants were interviewed across both tertiary hospitals. Organizing recruitment efforts of this magnitude requires tremendous teamwork. Thanks to the hard work and dedication of the entire North Shore-LIJ community, the match results have been very successful. Sixty interns from highly competitive schools have been recruited, and will be a great asset to our program.

Department of Radiology Service Changes *by John Aloisio*

In January 2011 the Department of Radiology began a two-phase initiative to improve inpatient holding space, increase waiting room capacity, and improve scheduling and insurance verification practices. The department also began centrally scheduling all modalities. The departmental telephone system was upgraded to improve efficiency with routing incoming calls. All extensions are now channeled through a "phone tree" menu during normal business hours (9am-5pm).

In the near future, the department will begin phase II of the initiative to centralize CT, Ultrasound, Nuclear Medicine and Diagnostic plain film reception and registra-

tion areas for easy patient access and comfortable waiting room accommodations. The physical plant improvements are anticipated to go a long way in improving Radiology's patient satisfaction.

The department appreciates your patience during this transitional period. Please contact John Aloisio at 516-562-4795 or JAloisio@nshs.edu with questions, concerns, or suggestions on ways to improve service offerings.

Modality	Extension	
	Phone Tree 9a-5p M-F	Direct Call-In (non appt)
Radiology Administration	4795	4362, 4796
CT	4802	3609
Diagnostic	4825	4830
MRI	3191	3179
Nuclear Med	4400	4402
Peripheral Vas	4245	4385
Ultrasound	4828	3609
On-call Resident (Beeper)		2376

Please note: Phone tree extensions will ring to internal clerical/techwork area extensions from 5pm-10pm Monday through Sunday in CT, Diagnostic, and MR.

Medical Record Documentation *by Andrea Restifo, RN, MPA*

Your support is needed to maintain a constant state of readiness — not just for the "next survey," but more importantly, for the "next patient." Medical records are regularly reviewed and sent to regulatory agencies. The following documentation requirements need your continued attention and support:

- Medical record entries must be dated, timed and legibly signed.
- H&Ps must be co-signed within 24 hours of admission.
- Surgical patients must have an update note prior to surgery/procedure if the H&P was not completed on the day of the surgery/procedure.
- Brief operative notes must be completed before a patient leaves the OR.
- OR notes must be dictated within 24 hours of surgery.
- Do not complete (or allow residents/mid-level providers to complete) any documentation before a procedure, treatment, or event is completed.
- Telephone orders must be co-signed within 48 hours of the order.
- Progress notes must have a daily entry by the attending physician.
- Document that a complete list of the patient's reconciled medications is communicated to the next provider of service. Remember to take a copy of the Discharge Medication Reconciliation when patient is discharged.
- Do not use any "unapproved abbreviations" in the medical record.
- Do not write range orders — Ex: 1-2 Percocet tabs every 3-4 hours
- A concise discharge summary must support the encounter and include:
 - Reason for hospitalization (diagnosis)
 - Procedures performed
 - Care, treatment, and services provided
 - Patient condition and disposition at discharge
 - Information provided to patient and family
 - Provisions for follow-up care
- Continue to document:
 - Use of telephonic interpreters
 - Response to consults
 - All changes in the patient's plan of care

Congratulations to the 2011 Physician of the Year Award Recipients- Nominated by Nursing

Dr. Haisam Ismail, Resident of the Year
Dr. Neeral Patel, Fellow of the Year
Dr. Imran A. Barlas, Attending of the Year

Physician Hotline



Hospital issues in need of improvement or resolution?

Contact the Hotline: **516-562-4105** or hotline@nshs.edu.

Calls and e-mails will be returned within one business day and reviewed monthly at Medical Staff Affairs Committee meetings. The hospital appreciates you bringing forward your concerns. Any employee or physician who has concerns about hospital safety or quality of care may report these concerns to the Joint Commission or any regulatory agency without fear of disciplinary action.

Autologous Blood Donations

We would like to increase awareness about the benefits of autologous blood donation as indicated for elective surgical or medical procedures. We encourage red blood cell (RBC) and platelet donations.

Donor Room

Hours of Operation:

Monday, Tuesday, Thursday & Friday - 8am - 6pm
Wednesday - 8am - 9pm
Saturday - 8am - 4pm

Location:

Department of Laboratories
(Ground floor of Tower Building)



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 fitness

call (516) 608-6840
 for more about memberships
 or to arrange a tour of our facility

Vivo Health Fitness is now part of the North Shore-LIJ employee benefits program. A special month-to-month membership is being offered exclusively to employees and their family members, at a deeply discounted rate of \$40 per month, with no initiation fees. Upon joining, new members are scheduled for a free two hour wellness assessment. During this process, a Vivo Health Fitness trainer customizes a workout regimen to suit each new member individually to monitor and perfect their ideal fitness regimen.



Gym Hours: Mon - Fri 5:30am - 10:00pm
 Sat - Sun 7:00am - 6:00pm
Address: 3 Delaware Drive, Lake Success, NY 11042
Email us: fitness@vivohealth.com

Construction Update

- ◆ The Katz Women's Hospital is scheduled to open in May 2011. All 49 rooms are private and will accommodate ante partum and post partum mothers. Shortly after 3, 4, and 5 Katz (formerly Lippert) open, 3 Monti will close to undergo extensive renovations. 3 Monti will become 3 Katz North, and all beds will be private, with similar themes to the Katz Women's Hospital.
- ◆ The new 550-space employee parking garage is underway and is expected to finish at the end of this year.
- ◆ A Cath Lab was recently remodeled into a Hybrid Operating Room, and is scheduled to begin its first case on May 2, 2011.
- ◆ The 3 DSU nursing unit is undergoing extensive cosmetic upgrades, including new lighting, bathrooms, paint, ceilings, and floors. The renovation is expected to be completed by Summer 2011.

We appreciate your patience as we make necessary improvements to the physical environment of the campus for our patients.

The Daniel Carroll Payson Medical Library

We currently have 3,300 books in print and provide access to about 400 electronic books and 7,800 electronic journals. Hundreds of biomedical, scientific, psychological, business and legal databases are available. All resources can be accessed 24/7.

Librarians and assistants are happy to help and provide consultation for all of your information needs on weekdays from, 8:00 am-6:00 pm. They can be reached at **516-562-4324**.

Remote access is available via HealthPort. From the list of services on the Remote Access Portal, select EMIL - Electronic Medical Information Library. Log in and select North Shore University Hospital. **Remember to turn off all pop-up blockers.**

For access issues, call the Help Desk at **516-470-7272**.

Did You Know?

Interlibrary loan service is available. Send requests to askthelibrarian@nshs.edu. The item requested will be forwarded to your e-mail or physical address. The average turnaround time for an electronic article is less than 24 hours, but books take longer as they are sent via US mail.

2011 Nominations for Staff Society Board

At-Large

Lawrence Belletti, MD
 Saima Chaudhry, MD
 Barry Cohen, MD
 Martin Edelstein, MD
 Kenneth Hershon, MD
 Abrar Husain, DO
 Jaydeep Kadam, MD
 Prajov Kadkade, MD
 Jeffrey Katz, MD

Matthew Kilgo, MD
 David Langer, MD
 Sandeep Mehrishi, MD
 Gary Mirkin, MD
 Angelo Procaccino, MD
 Chris Raio, MD
 Garry Stark, MD
 Theo Trandafirescu, MD
 Robert Waldbaum, MD

Treasurer

Steve Allen, MD
 Jonathan Brisman, MD
 Lee Richstone, MD
 David Rosenberg, MD
 Gary Rudolph, MD
 Bruce Rutkin, MD

If you have any announcements, birthdays, anniversaries, address changes, recent deaths, etc. that you would like to include in future newsletters, please contact the Staff Society Office at (516) 487-3822.